

# Interlay

## UPDATE

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### INSIDE • INSIDE

*Welcome to Issue Two of "Interlay Update" and a big welcome to our new members.*

*Interlay Update is a newsletter which contains all the latest information – Interlay Update will also be available as a download at [www.interlay.org.uk](http://www.interlay.org.uk).*

*We hope that Interlay Update will enable us to keep you up to date and informed about all the exciting and important developments currently taking place within Interlay and the Block Paving industry.*

*Remember, this is a great way for you to let us know what you think of the changes and what you would like to see happening.*

*Thanks for all the comments on the previous issue – we're glad that you found the articles useful and we hope to be able to answer all your queries in the following pages.*

*We need your ideas and input to make this newsletter the best that it can be – so tell us what you want, what you're doing and most importantly, what you think. Please contact us using the details on the back of Interlay Update with all your comments and ideas.*

## JOB OF THE MONTH – DREAMSCAPE PAVING



Congratulations to Dreamscape Paving for this beautiful transformation into a low maintenance, practical yard and garden project.

We are still receiving some fantastic entries and it has been great to see some of the work that you have been carrying out.

More photos can be seen on the Job of the Month page at [www.interlay.org.uk](http://www.interlay.org.uk).

We would love to feature some commercial and mechanical work to really show off the full scope of our members range. Chairman Dale McRobbie recommends taking photos before every job as Best Practice, so why not take some afterwards too and send them in to us.

You can contact Jennefer Lock for more details on 0116 2229840 or e-mail on [info@interlay.org.uk](mailto:info@interlay.org.uk)

## JOB OF THE YEAR

John Howe was pleased to announce at the last Interlay Meeting that Interpave would be sponsoring a "Job of the Year" Award. All chosen entries for Job of the Month 2006 will go in front of a judging panel. The winner will receive an Award at the Interlay AGM and some great publicity from Interpave.

To be in with a chance of winning "Job of the Year", make sure you get your Job of the Month entries into us as soon as possible.

Remember, you can have more than one entry, which gives you a great opportunity to show us the diversity of your work.

### WHAT IS IT?

Job of the Month is a competition for Interlay members. Every month a Job is chosen from the entries received and is featured as our Job of the Month.

### WHY ENTER?

It's your chance to get your company noticed. Great publicity, great incentive for your teams and a great way to show customers your work is award winning. You will be featured on the Interlay website, Interlay Update and in *Pave it*, the Interpave Magazine.

### WHAT DO YOU NEED?

- Ideally before and after photos.
- When and where the job took place.
- Products used, why they were used and the benefits.
- Summary of job details.
- If possible, customer comments.



**UPCOMING COURSES  
WEBSITE LATEST  
EXHIBITIONS  
MEETING DATES**

**CONTACT: KATH WALKER 07989 674809  
08452 607 609**

**PROPOSED COURSES JULY/AUGUST 2006**

**July:**

3 <sup>rd</sup>	Basic Chainsaw & Maintenance	Day 1 North West
4 <sup>th</sup>	Basic Chainsaw & Maintenance	Day 2 North West
10 <sup>th</sup>	Safe Use of Pesticides (PA1)	North West
11 <sup>th</sup>	Safe use of Knapsacks (PA6)	North West
12 <sup>th</sup>	Manual Handling/Safe Lifting	South East
14 <sup>th</sup>	ROLO Health & Safety Course	South West
21 <sup>st</sup>	Manual Handling/Safe Lifting	Lincolnshire
25 <sup>th</sup>	ROLO Health & Safety Course	East Anglia
27 <sup>th</sup>	ROLO Health & Safety Course	North West

**August:**

4 <sup>th</sup>	FEPA Safe Use of Pesticides (PA1)
7 <sup>th</sup>	Health & Safety
9 <sup>th</sup>	Manual Handling/Safe Lifting
10 <sup>th</sup>	Safe Use of Knapsacks
17 <sup>th</sup>	Abrasive Wheels
17 <sup>th</sup>	Working in Confined Spaces
18 <sup>th</sup>	Manual Handling
19 <sup>th</sup>	Abrasive Wheels
21 <sup>st</sup>	ROLO Health & Safety

**DOMESTIC INSTALLERS (INCLUDING GARDEN FEATURE ELECTRICAL WORK) CERTIFICATE OF COMPETENCE.**

This is a six day course for non electrical tradesmen who carry out a limited amount of electrical work as part of their day to day business and who wish to gain an electrical qualification. (You are not allowed to carry out any electrical work without this minimum qualification). Contact Kath Walker on 07989 674809.

**MANAGING PEOPLE COURSE**

The Training Group is offering the opportunity for your company to send trainees on a three day Managing People Course (1 Day per week). This is an invaluable course for new Managers, Supervisors or Team Leaders – anyone within your business who is in a position of responsibility.

We require a minimum of 6 trainees from various companies within any region to make the course viable. THE COURSE IS FREE OF CHARGE. All that is required is a returnable deposit of £34 to secure each place on the course, refundable at the end of the course.

Course Dates: 29<sup>th</sup> Sept / 6 Oct / 13<sup>th</sup> October in the Midland Region.

Other dates are below – venues still to be allocated (so if you are interested in places for your region, please let Kath Walker know as soon as possible).

Course Dates: 24<sup>th</sup> October / 31<sup>st</sup> October / 14<sup>th</sup> November  
15<sup>th</sup> November / 22<sup>nd</sup> November / 29<sup>th</sup> November

**BLOCK PAVING COURSES**

HLTG are putting together a programme of Block Paving Courses for the various regions. Details will be published when finalised.



## **COURSES – WEBSITE – EXHIBITIONS – MEETINGS – NEWS**

**CONTACT: KATH WALKER 07989 674809  
08452 607 609**

### **WEBSITE**

[www.hardlandscapetraininggroup.co.uk](http://www.hardlandscapetraininggroup.co.uk) is now up and running. The Bulletin will be available on the website, along with the dates for upcoming courses. All this information is also available via the Members Section on the Interlay website.

### **EXHIBITIONS**

The HLTG will be exhibiting at the GLEE Show at the NEC from Sunday 17<sup>th</sup> – Tuesday 19<sup>th</sup> September and at the Eastgro Show at Thorpe-Le-Soken in Essex on Thursday 28<sup>th</sup> September.

### **MEETINGS**

At the Committee Meeting after the AGM in London on the 11<sup>th</sup> April, it was decided to invite all members to future meetings to discuss the activities and general direction of the HLTG. This is an ideal opportunity to meet other members and to have your regular input on activities.

The next meeting is on Wednesday 12<sup>th</sup> July at 10.30 am. BALI, Stoneleigh Park, Nr Kenilworth, Warwicks, CV8 2LG. Please contact Kath Walker on 07989 674809 if you will be attending.

### **NEWS**

We wish Chairman Terry Pointer all the best as he faces a series of operations this year which may prevent him from attending meetings until 2007. Judy Behl has stepped in to Chair the meetings for 2006, Terry will still be available to advise the GTO/Committee when required.

### **BENEFITS**

- Helping you to comply with legislation.
- Learning basic skills and achieving proficiency
- Updates in technical matters concerning your business
- Quality training at reduced costs
- Courses can be tailored to meet individual needs
- Regular newsletter and course bulletin
- Wide choice of courses in a range of subjects from practical skills, health and safety, supervisor/team leader/management training.

**Included with your copy of Interlay Update is a questionnaire from the Hard Landscape Training Group, which asks for an update of your company's details and a list of any training courses you may require in the next 12 months. Please complete this and return it to the Interlay offices. Remember any courses can be tailored for you if you let Kath Walker know what you need. The more you use the Hard Landscape Training Group, the better it will get.**



## Concrete Block Permeable Pavements FAQ

Interpave has compiled a new document focusing on Frequently Asked Questions regarding Concrete Block Permeable Pavements (CBPP). This document will enable Designers and Constructors to make wider use of this technology with confidence. The document is available on the Interpave website as a PDF download and will be updated from time to time with the latest discussion points.

[www.paving.org.uk/commercial/pcp/pp.htm](http://www.paving.org.uk/commercial/pcp/pp.htm)



## Sustainable use of Paving in Domestic Applications

Interpave is producing guidance on the Design, Construction and Maintenance of Sustainable Pavements in domestic applications. This document will be targeted at builders, home owners, architects and domestic paving contractors. It will give guidance on the design and construction of permeable pavements in domestic applications. It will show how to use conventional block paving and flags in a sustainable manner, such as draining the surface water into garden beds as opposed to drains. It will provide an "engineered solution" but in straightforward layman's terms.

This guidance will also act as our positive response to recent press coverage on the adverse effects of paving front gardens and driveways. In Interpave's discussions with the Royal Horticultural Society they indicated their support of our proposed action. (Their current literature does suggest pervious surfaces but doesn't explain how to do it or where to seek advice).

The British Association of Landscape Industries (BALI) has also voiced their support.

## Resource Documents



The downloading of Interpave's resource documents is still on the increase. These documents cover all aspects of Precast paving and with the exception of the British Ports Manual; they are all available for free download. A comprehensive list is available on line.

[www.paving.org.uk/interpave/downloads/downloads.html](http://www.paving.org.uk/interpave/downloads/downloads.html)

# INTERACTING & INTERLAY

Thanks to all Members who make the effort to attend the Interlay Meetings, we realise it is not always possible for all members to get to them, so please let us know how we can make it easier for more of you to attend.

Make sure you take the opportunity to add to the Agenda for the meetings, a simple e-mail, fax or phone call can ensure that any issues you would like to be raised, can be considered.

We have many vocal members with lots of ideas and opinions and a huge wealth of experience, that can be of great use to the Membership as a whole, it is good to have you contacting the office with your thoughts, but would be even better to see you at the meetings in order to get the best idea of what you want.

This is YOUR organisation, we can use our independence and experience to achieve some amazing results, so please, come along and get involved.

We would love to know more about what you are doing and how we can help you, it's also a great opportunity for members to meet and learn more about each other.

Date of next Meeting:

Wednesday 4<sup>th</sup> October

10.30 am

CPA London.

## New Members

Welcome to our newest member:

### REP PAVING CONTRACTORS

## Associate Members

Interlay is considering the approval of Associate Members that will be of benefit to our current membership. Current consideration is of Builders Merchants, cleaning companies and other related industries. If you know of any companies that would be suitable Associate Members of Interlay, let us know. More info in the next Issue.

## Insurance Backed Guarantees

*Following the most recent Interlay Meeting, the following information is available – more to follow in next issue – if you have any comments or can let us know if you would use Insurance Backed Guarantees offered by Interlay, please contact us.*

Due to the interest shown by Interlay Members regarding Insurance Backed Guarantees previously offered through Interlay, we invited a firm in to give us more information. Colin McIntosh - Guarantee Protection Insurance Ltd.

The insurance is generally offered in three stages.

- Deposit protection. If a company goes out of business, the insurance will cover the completion of the work for the original price less the deposit. The insurance covers the difference.
- If the contractor goes out of business during completion of the work. The insurance will cover the completion of the work.
- If the firm goes out of business. If repair work is within the scope of the guarantee, the insurance covers the work.

The Insurers will come back to Interlay with specific figures and a suggestion for a suitably worded guarantee agreement. Interlay will then circulate to members. The company will liaise with Colin Nessfield to clarify what the policy will cover.

## **WEBSITE UPDATE + WEBSITE UPDATE + WEBSITE UPDATE**

### **NEW LOOK**

The new look website has been very successful and after a few tweaks is working well. Positive feedback has been received from both the public and members. There is now a full members list and categorised lists for Domestic, Commercial and Mechanical companies please check and let us know if you need to be added to any lists.

Statistics from the new website are being monitored and will be presented at the next meeting. They are useful in helping us to establish which areas will need improving or updating. There are currently only five external links from member's websites; therefore can all members with websites please ensure that they have a link set up to Interlay. If you need any help with setting up the link, give us a ring.

### **MEMBERS AREA**

A request was made to Members to keep Interlay informed of what they would like in the Members Area of the website. John Howe feels that it would be beneficial to have sanitised versions of complaints on the website to help prevent problems in the future. Colin Nessfield recommends a section on general good advice regarding best practice and health and safety. The idea of having current unresolved complaints on the website was mentioned. It was felt that this would not currently be of benefit, however, it was considered that it may encourage a faster resolution of complaints that tend to drag out unnecessarily. Consideration of introducing this next year will take place.

### **WHAT'S NEXT?**

We have the go ahead for the next stage of website development, encompassing the postcode search facility, which will greatly improve the public's ability to find a suitable member. You will soon be receiving a form requesting updated details on the areas which you cover. Any other suggestions for improvements which can be made are greatly welcome. We are striving to make the website work for you, so let us know what you need.

### **AND FINALLY...**

- Interlay has recently been recommended in an article in Property Homes & Gardens Magazine, a copy of which will be available on the website.
- Interlay is now recommended on [www.getclued.com](http://www.getclued.com) a consumer website which contains ratings on local tradesmen and services.
- Are you ready to be interviewed? We are looking to profile one of our members for each issue – get in touch so we can learn more about you. Details will be included on the website, a great way of letting the public know your strengths.
- Next issue of Interlay Update is out 30<sup>th</sup> November 2006 – Please send your contributions to Interlay by 30<sup>th</sup> October 2006.

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