

Interlay

UPDATE

Interlay Update

Welcome to Interlay Update.

Interlay update is a quarterly update which will contain all the latest news – Interlay update will be available as a download at www.interlay.org.uk.

We hope that Interlay Update will enable us to keep you up to date and informed about all the exciting and important developments currently taking place within Interlay.

Remember, this is a great way for you to let us know what you think of the changes and what you would like to see happening.

Please contact us using the details on the back of Interlay Update with all your comments and ideas.

New Members 2006

We are pleased to welcome:

Gibsons Contracts

Home & Garden Design Limited

Current Membership

Don't forget to pay your membership fees + VAT as soon as possible.

Many thanks to all of you that have paid promptly. Please check that any direct debit payments or standing orders are being paid at the correct rate for this year.

Please take an active part in all our activities this year.

Fighting False Claims and Dodgy Dealers

Interlay continues to fight False Claims of membership, with the help of vigilant members of the public, current Interlay members and a great response from Trading Standards in helping us to combat rogue traders. If you suspect a False Claimant is working near you, please contact us immediately.

We are able to give confidence to the public in using our members because of our Code of Practice and Complaints Procedure. We rely on our members to adhere strictly to the Code of Practice and should any problems arise, to deal with them quickly and pleasantly to ensure the best outcome for everyone involved. Remember, your work and attitude are your recommendation.

Don't forget to send in to us those glowing reports from past customers. The 'Satisfied Customers' section on the new website is an ideal opportunity to let new customers know why they should use your company. You can e-mail copies or fax them through to us – Thank you to those of you who have already sent us testimonials. Those of you who don't currently use a work satisfaction form on completion of work or don't currently keep a portfolio of past work, may we recommend it as a great way to give new customers confidence. E-mail us for a template you can customise for your own use.

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REVISED EDITION OF BRITISH STANDARD 7533 PART 3

All British Standards are developed with a period of public inquiry and consultation utilising expertise from a wide range of areas, such as consumers, academics, special interest groups and business and industry including Interpave and Interlay. The standards produced represent a consensus on current best practice.

Unlike Building Regulations, British Standards are not mandatory but advisory documents; however, they are generally accepted as the preferred method of work. In the Interlay Code of Practice it is stated that work is undertaken in accordance with the relevant British Standards particularly BS 7533.

WHAT IT MEANS TO YOU.

It is important that members are familiar with the current edition of BS 7533.3 - Pavements Constructed with Clay, Natural Stone or Concrete Pavers - Part 3 "Code of Practice for Laying Pre Cast Concrete Paving Blocks and Clay Pavers for Flexible Pavements".

After a long consultation period this standard was revised and amended and came into effect on the 20th October 2005. We have reviewed this edition and written a document that explains the changes and additions over the previous edition. A PDF of this Review is available on the Interlay website in the Members Area.

We recommend that you purchase a copy of this BS 7533.3 from British Standards for your own use. This can be done via the British Standard web site www.bsi-global.com/index.xalter or on 0208 996 9000 at a cost of £92.00. (£46.00 for BSI members).

ALL CHANGE FOR PAVING STANDARDS

Revision of the Installation Code of Practice BS 7533 Part 3 is just one example of the changes going on with Standards for paving now and over the next few years. It is essential that Interlay members keep up to date and to help with this we are including a new 'Summary of Standards' on the Interlay website in the Members Area.

Here you will find a table summarising the nineteen British Standards that apply to precast concrete paving. Not only does this tell you what version is current but also schedules the standards to be written or amended.

You can provide input into writing and amending standards directly or via your representative on the Technical Committee, Mark Pointer of Tolly Paving

This important resource will be kept up-to-date, so do visit it from time to time.

Royal Horticultural Society – Permeable Paving Awareness

Special thanks this issue to Gary Cooper Paving who alerted us to an article in their local paper about an RHS produced leaflet. The article called "Paved with problems" was faxed through to us and we were able to get a response out to the editor in defence of block paving.

The article focused on potential problems that may occur with the overuse of paving in front gardens. Unfortunately, the article didn't mention that the Royal Horticultural Society **encourage** permeable paving as a solution to this problem. In this instance the letter was not published, but our comments were noted. However, as a result of the article, Interpave are in discussion with the Royal Horticultural Society to assist them in expanding the use of permeable paving in these applications.

Interpave are undertaking PR following up on the recent TV and Radio coverage of the Royal Horticultural Society's debate regarding paving and driveways in front gardens.

This highlights how you can keep us involved with what is going on with you locally – articles of interest – false claims of Membership – upcoming events - please let us know.



Sadly, the HLTG co-ordinator Kath Walker is confined to bed with a broken hip, she is however continuing to battle on and we wish her all the best for a speedy recovery. Work continues to organise the courses that you want, when and where you want them.

Terry Pointer, whose company Tolly Paving are a member of Interlay, is the Chairman of the HLTG, thus giving him a good understanding of what Interlay Members need; therefore we encourage you to make the most of the opportunity to gain the training you need to make your workforce even better.

Courses run so far include Health and Safety, Manual Handling/Safe Lifting, Emergency First Aid, Training and Assessments on Mini Digger and many more.

A simple one page website is currently in place at www.hardlandscapetraininngroup.co.uk which gives more information about the group.

For more information on current courses you can go to the HLTG Bulletin located on the Interlay website or to arrange courses or find out more contact Kath Walker Group Training Officer on 01538 751974

Next Meeting – Joint Committee Meeting after AGM – 11th April 2006. London.

JOB OF THE MONTH



Job of the Month - Gary Cooper Paving

■ What is it?

Job of the Month is your opportunity to get your company noticed. Just send us in some photos and a brief description of your brilliant paving work and every month we will be pick the entry which shows the most vision, skill and ability. The best part is, you can enter every month. We will feature the winning entry on the new look Interlay website for all to see! You will also be included in Interlay Update and Interlays section of Interpave's Pave It magazine.

■ Why?

Having a Job of the Month section on the new look website and in the Interlay Update will mean that that potential customers can see what you are capable of producing and potential Members can see the standards of our current Membership. This is a great promotional opportunity for your company – the chance to get your work seen and to receive the praise that you deserve. Something you can refer potential customers to and something we can show members of the public who approach us with enquiries.

■ Domestic or Commercial

We want to be able to demonstrate the full range of your capabilities, so any shape, size or style of job will be accepted for consideration. The more variety the better.

■ We need you!

We can't do it without you. All you have to do is to take some photos of the work that you have carried out (before and after would be great – but just completed work is fine too) and write a brief piece about how you did it. (Don't forget to check that they don't mind having a celebrity driveway).

Also, if you win Job of the Month this year, next year, you will be featured in the first Interlay calendar!

You can contact Jennefer Lock for more details on 0116 2229840 or e-mail on info@interlay.org.uk



ABOVE: New look website

NEW AND IMPROVED

Things have been busy at Interlay headquarters with the launch of the new Interlay Website. It was decided to update the website to reflect the exciting changes and developments currently taking place within Interlay.

The new look website is pictured above. New articles, updates, British Standards, technical information and all the latest news is available at your fingertips.

As a response to the Members Survey 2005, we have included a password protected Members Only Section. The purpose of this section is to give you what you want. So we need your feedback. There will be regular news, features and updates, plus articles of interest.

A FAQ section will provide a quick link to information which will give the consumer confidence in choosing an Interlay member and will answer any common queries regularly received by Interlay.

We aim to keep the website evolving as Interlay does. You can help us by letting us know what you think of the new look and what you would like to see included in the future.

AFTERCARE FOR PAVING FOR HOMEOWNERS

John Howe has produced a handout for members to give to customers when work has been completed, giving them advice on how to care for the paving.

We have enclosed a copy of the handout with Interlay Update for your comments – a version of the leaflet will also be available on the Interlay website – Members Area.

If you have ideas for other documents that Interlay can produce which you or your customers will find useful, please let us know.

DATES FOR YOUR DIARY – DATES FOR YOUR DIARY

NEXT INTERLAY MEETING

19th May 2006
Construction Products Association
26 Store Street, London WC1E 7BT

WEBSITE LAUNCH – Tuesday 23rd March

The countdown begins!

Please check it out on Tuesday 23rd March and contact us with your comments.

WWW.INTERLAY.ORG.UK

UPDATED DETAILS

Please ensure that if you move address, change phone numbers or e-mail address or amend or add a website, that you let us know.

It is vital that we have your correct details. These are also the details that appear on the website and that we give out to consumers – if they are wrong, you are not only missing out on useful updates, but also customers.

You can let us know of any changes with a simple phone call, e-mail, letter or fax.